

Inclusive Engagement with Broader Community (Room 1.17)

Speakers:

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Nicky Buckley

Susan Monkton & Carl Smith

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Inclusive Engagement with Broader Community

Ursula Gobel (Chair)

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Inclusive Engagement with Broader Community

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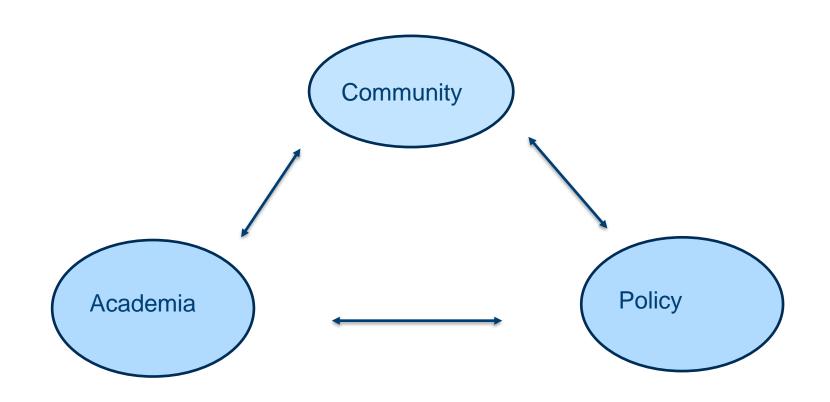


Strengthening community/research engagement and partnership for impact

Nicky Buckley, Director, Fellowships and Networks

Centre for Science and Policy, University of Cambridge

Interests in joining up engagement



Capabilities in Academic Policy Engagement

- Incoming Policy Fellows from civil society organisations eg Centre for Homelessness Impact
- Outgoing Policy Fellows to civil society organisations
- Collaborative funding eg
 - Centre for Housing and Planning Research / Jimmy's Cambridge / Cambridge City Council: evaluation of modular housing for homeless
 - Public Health / National Children's Bureau: umbrella review of psychological effects of childhood maltreatment + policy workshops
 - Bennett Institute / Power to Change: community understandings of social infrastructure



Co-production in community – academic - policy engagement: developing optimal conditions

- Ringfencing time for initial discussions
- Developing a shared understanding, a clear purpose and mutual goals for people to work towards
- Creating "relational" spaces during the project
- Establishing ethics of care in co-production
- Embedding and sustaining co-production as a way of working



https://www.cape.ac.uk/wp-content/uploads/2023/06/Co-production-in-Regional-Academic-Policy-Engagement.pdf



Roles in these collaborations

- Sponsors provide legitimacy for the approach through active championing of the principles and values of co-production in regional academic policy engagement activities.
- Implementors who want to innovate in how they solve their policy challenge.
- Methodology experts colleagues who are experienced in co-production and understand how to stay true to genuine co-production principles.



Spectrum of inclusive community engagement

Increasing Level of Community Involvement, Impact, Trust, and Communication Flow Outreach Consult Involve Collaborate Shared Leadership Some Community More Community Better Community Community Involvement Strong Bidirectional Relationship Involvement Involvement Involvement Communication flow is Communication flows Communication flows to Communication flows bidirectional Final decision making is from one to the other, to the community and then both ways, participatory at community level. Forms partnerships with inform back, answer seeking form of communication community on each Entities have formed Gets information or feed-Involves more participaaspect of project from strong partnership Provides community with back from the community. tion with community on development to solution. structures. information. issues. Entities form bidirectional Entities share information. Outcomes: Broader Entities coexist. communication channels. Entities cooperate with health outcomes affecteach other. ing broader community. Outcomes: Develops con-Outcomes: Optimally, Outcomes: Partnership nections. Strong bidirectional trust establishes communica-Outcomes: Visibility of building, trust building. built. tion channels and chanpartnership established nels for outreach. with increased cooperation.



Centre for Science and Policy

- Civil society organisations among those employing the Policy Fellows we select
- Multi-stakeholder Policy Workshops
- Maintenance and development of relationships can we extend to support coalitions that emerge?
- Work alongside University Public Engagement to provide input, training to researchers when planning projects and grant applications



Infrastructure for community engagement

- Institutional cultivation and maintenance of relationships
- Research funder policies
- Government policy for universities
- Universities' own policies and practices
- Career considerations for academics and knowledge mobilisers involved in community engagement
- Involvement mechanisms for community organisations to influence change in academic institutions and lead/co-lead research and knowledge exchange



Contact

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Inclusive Engagement with Broader Community

Susan Monkton

Cardiff University, United Kingdom

& Carl Smith

Public Engagement Manager, Cardiff University, United Kingdom

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TOOLBOX FOR STRENGTHENING ENGAGEMENT AND PARTNERSHIPS



Carl Smith
Public Engagement
Manager





Susan Monkton
Civic Mission and
Public Engagement
Officer

The impact and engagement team provide structured training and development, funding and project support to initiate and accelerate research impact.

Strengthening Community/Research Engagement and Partnership for Impact: Examining promising practises through case studies and shared learnings



What do we do?

College and School structure

College of Arts Humanities and Social Sciences

Business

English,
Communication and
Philosophy

Geography and Planning

History, Archaeology and Religion

Journalism, Media and Culture

Law and Politics

Modern Languages

Music

Social Sciences

Welsh

Landscape of Engagement

How we support

Funding

Training and Development

Knowledge Exchange and Impact Development Programme

Humanities Hub

Impact and Engagement Surgeries

Hands-on opportunities to engage

Festival of Social Sciences

Being Human Festival

Civic Mission and Public Engagement Sharing Best Practice



Landscape of Engagement



Civic Mission We put our communities at the heart of everything we do.

Public Engagement
allows us to set priorities
and share ideas and
expertise to bring about
benefits for all

Silver Watermark Award

The first University in Wales to achieve a silver award from the National Co-ordinating Centre for Public Engagement (NCCPE).



Know your purpose

- What do you want to achieve?
- Reflect on your purpose against your constraints
- Knowledge vs Assumptions

Case Study: Public Value Business School

- Interdisciplinary approach
- Economic and social change
- Teaching, research and governance
- Building on community links and relationships 'The purpose of Cardiff Business School is to deliver economic and social value through interdisciplinary teaching, research, engagement and impact that confronts the grand challenges of our time'

How to start?

Logic Model/Theory of Change – Defining purpose / Reflecting on stages and commitments



Collaborate with expertise

- What are you missing?
- Guided by your purpose (and there's!)
- Further understanding of the landscape

<u>Case Study:</u> Coming Home: Sharing Veterans' Mental Health Stories

- Collaboration between Professor Holly Furneaux and Artistic Director of Re:Live Karin Diamond
- Creative exploration and storytelling
- Combined working with the veteran community
- Resulted in comic book



How to start?

Stakeholder Mapping Exercise – Understand your stakeholders / Reflect on your knowledge



Committing to relationship

- How can this partnership be sustainable?
- Relationship, not an affair
- Building and maintaining

<u>Case Study -</u> A Grangetown to Grow Up In / A Community Gateway

- Dr Matluba Khan / Community Gateway
- 8-18 year olds contributed
- Facilitated discussions
- Industry presentations
- Foundations of longstanding commitment to Grangetown

How to start?

Priority Matrix and Project Prioritisation – assessing time commitments / reflection of plans within constraints



Constraints Happen

- What constraints are there for the partnership?
- Honest and open
- Keeping degree of flexibility

Case Study: Caer Heritage Project

- Collaboration between School of History,
 Archaeology and Religion and local partners
- Cultural, Economic, Funding
- Responsive approach
- Multiple awards and projects



How to start?

Interactive tools and software such as Mentimeter and Padlet – Collecting of feedback / Anonymises comments / challenges assumptions





Evidence

Monitoring engagement for evidence is vital to confirm and validate intended (and unintended) outcomes and impacts

Research can be shared in creative and innovative ways; through music, art and theatre to develop impact. This will depend on the communities engaged and can be co-created with them to ensure accessibility and engagement.

Evidence collected should also use monitoring methods relevant to those engaged. Surveys may not be appropriate for the communities you are working with. Drawings, lyrics, quizzes and storytelling, may be more accessible and provide the tools your communities need for maximum response rates and involvement.

Summary

Further resources/websites

National Coordinating Centre for Public Engagement - NCCPE (publicengagement.ac.uk)

UKRI Public Engagement - Public engagement - UKRI

Cardiff University Community - Cardiff University

Contact us on

impact-engagement@cardiff.ac.uk



Recommendation

Parallel session: Inclusive Engagement with Broader Community (Room 1.17)

Recommendation: "Advancing inclusive engagement in research will be achieved by: Ensuring accessible communications throughout relationship-building process, creating and sharing effectiveness tools and proising practices, and pursuing a people-centred approach that will strengthen cultures of collaboration across multi-sector players in research"

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